

Notable VIEWS

by the Design Professional group of XL Insurance

“There is nothing wrong with change, if it is in the right direction”

WINSTON CHURCHILL, 1874 – 1965

When you have a nearly 40-year history of delivering education to your clients in a certain way, it can be daunting to change the method yet continue to deliver the high quality product your clients have come to expect.

Today, we are excited to launch our learning management system (LMS) because it will allow us to continue offering our practical risk and practice management education but in a new, easy-to-use way—a change in the right direction.

Simply put, LMS is a web-based platform where our insured clients can enroll and participate in our loss prevention programs and access *The XL Insurance Contract Guide for Design Professionals*.

XL Insurance's Design Professional group clients will enjoy the following benefits on the LMS:

- 24/7 access to our loss prevention content and the *Contract Guide*
- Convenient monitoring of staff progress on courses
- Ability to track the firm's education premium credit status
- Annual updates to the *Contract Guide*, with new material that addresses current practice and contract issues
- The addition of new programs on a more frequent basis
- Timely updates to existing courses and resources

The online format gives us the ability to develop self-study loss prevention modules faster and publish them on the LMS with greater frequency. No longer will we have to produce and warehouse printed materials that would have to be mailed. Once we publish a program on the LMS, it becomes immediately available. And since our content will reside in a

single location, we can quickly update it as the state of the practice evolves or new legal decisions change our recommended advice.

Our first educational module, **Contract Basics for Design Professionals**, is an introduction to contract concepts that can help an architectural or engineering firm manage professional liability exposures and protect profits. You can look forward to future modules dealing with communications, client management and current claim trends.

Our investment in the new Learning Management System demonstrates the Design Professional group's ongoing commitment to policyholder education. Our programs are still available exclusively to insured clients **free of charge**, and designed to position firms to better understand professional liability exposures, improve risk management practices, prevent claims and reduce insurance costs. And with the LMS, they will be even easier to access.

For more information, please contact Randy Lewis, Design Professional's Vice President of Loss Prevention and Client Education, at Randy.Lewis@xlgroup.com or 303-690-1473.

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